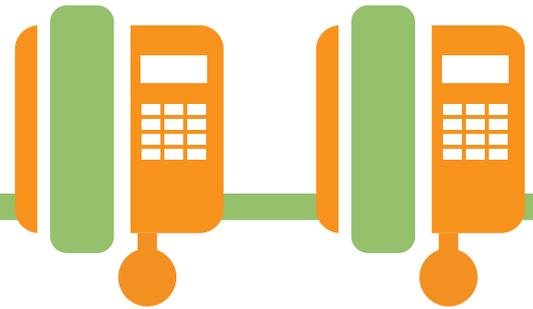# ESI IP Server 900
The right choice for IP communications.

Estech Systems, Inc. (ESI) is a premier provider of on-premises and cloud-based unified communications solutions for small to medium-sized businesses (SMBs). ESI develops uniquely integrated and innovative solutions, enabling certified partners to offer a portfolio of affordable and differentiated VoIP communications that enhance the user experience.

ESI IP 900 Mobile is the companion application for the IP Server 900:

IP 900 Mobile extends the SIP/VoIP calling functionality of your ESI IP 900 phone system right down to your smartphone or tablet device.

Call Management: place calls on Hold, or Transfer to other company or public phone numbers.

Contacts Aggregation: view your contacts from synced accounts on your device.

Click-to-Dial: mobile contact integration allows you to dial your business contacts with a single click.

Voice Mail Notification: no more calling in to check messages while you're away. You'll be notified as soon as the messages are left for you.

Outbound Caller ID: outgoing calls you make from your mobile device will display the Caller ID information of your business extension.

Calls over Wi-Fi: users can place calls via Wi-Fi or 3G/4G data networks, saving on cellular usage.

IP Server 900 is a unified communications system that combines the reliability of a traditional on-premises phone system with the added flexibility of leveraging network connectivity, enabling you to increase productivity and deliver an enhanced customer experience.

THE BENEFITS OF VoIP

Voice-over-IP (VoIP) technology converts traditional telephone voice communications into data to be carried via broadband and the Internet. The IP Server 900 uses your network as the communications path, carrying both voice and data throughout your offices and to your remote employees. With remote IP phones, your office extension can "extend" to virtually any off-site location with broadband access.

The IP Server 900 delivers numerous features that can help reduce the cost of communications and improve customer satisfaction.

EASIER INSTALLATION.

The IP Server 900 with ESI phones works over your office data network. The system and each phone simply plug into network jacks and connect like just any other device on the network.

MULTI-SITE COMMUNICATIONS.

Originally, offices and warehouses that did not share the same phone system could only use expensive telephone tie lines or T1 lines to connect to each other. IP communications enables you to link multiple sites via broadband or the Internet. So, now, it doesn't matter whether you are across the street or across the country. Your employees stay connected and more productive.

REMOTE IP SOLUTIONS.

Save time and money supporting remote employees, by providing each of them with a fully-featured office extension from any location. Business communications employing remote IP technology are perfect for off-site employees or temporary offices.

CENTRALIZED ADMINISTRATION.

For multi-location businesses, our Web ESI System Administrator software lets you easily perform remote administration using your Web browser.

REDUCE COMMUNICATION COSTS.

ESI SIP trunking enables businesses to connect on-premises business communication systems to the public network, reducing communications costs by as much as 65%.

IP POWER + ESI INNOVATION = AN UNBEATABLE VoIP COMBINATION

CALL ROUTING.

Automatic Call Distribution (ACD) manages calls coming into many different departments; ensuring callers are routed to the right person the first time. Easily program call handling and distribution and monitor how efficiently your inbound calls are being managed. Routing calls to the right department reduces call transfers and increases customer satisfaction.

TWINNING.

With an IP Server 900 solution, it's easy to reach employees in or out of the office. You can "twin" an IP or digital extension with a second number (such as a mobile phone), so an incoming call rings both phones simultaneously. You can use the "find me/follow me" feature to forward calls sequentially to up to five additional numbers. This feature is particularly useful for off-site and mobile employees who are always on-the-go.

ESI VIRTUAL ANSWER.

ESI's unique Virtual Answer feature uses special greetings to help you handle calls based on who's calling. If on a call, you can easily send a second caller to your mailbox by pressing a Virtual Answer Key. One of two special greetings advises the second caller of your status. You can define which greeting is played and can provide the option to the second caller to hold or select an alternate choice, such as leaving a message or dialing another extension.

AUDIO CONFERENCING.

It's simple to set up an audio conference call with the system's optional "meet-me" conferencing feature. Each person who calls a pre-established number at the specified time is automatically added to the conference. On-demand conferencing can reduce the need for third-party services, saving you money.

INTELLIGENT CALLER IDENTIFICATION.

See at-a-glance who is calling you (or on call waiting). ESI's patented technology even stores Caller ID information with each voice message. Use the Esi-Dex speed-dial feature for one-touch storage of caller information to use for future calls. Set a Caller ID key and you can view Caller ID information from any of your 25 most recently received calls, and return each call with one touch.

SHARED-OFFICE TENANTING.

The optional shared-office tenanting features lets multiple organizations in a shared-office environment use the same IP Server 900 system while "appearing" to be separate and distinct entities.

AUTO-ATTENDANT.

ESI offers a six-level, 100-branch automated attendant, enabling auto-answering that routes callers to desired destinations, whether internal or external. If you prefer to handle your calls personally, the auto attendant can act as overflow to ensure all of your calls are answered.

UNIQUE MESSAGE HANDLING.

ESI's patented voice message features make it simple to store information and share it with your team. Easily create a Quick Group (voice mail distribution group) on-the-fly. Just press the Record key on your ESI phone to record any call — even conference calls and personal reminders.

FAX-OVER-EMAIL.

The IP Server 900 includes a fax-over-e-mail feature to simplify faxing documents. It automatically converts incoming faxes to PDFs and e-mails them to a pre-defined address for viewing, printing, archiving, or forwarding as needed.

UNIQUE MESSAGE HANDLING.

ESI's desktop IP phones provide "on-site" functionality with up to Gigabit Ethernet connectivity. Busy executives can work from home while still appearing as "on" in the office phone system. The remote capabilities of an ESI desktop IP phone also are perfect for branch offices. In addition, ESI offers a DECT-based cordless IP set for mobile workers, the ESI Cordless Handset II. Mobile workers may prefer the optional VIP 7 Softphone, which uses a PC or laptop screen as the IP phone.

CUSTOMIZE YOUR IP SERVER 900 TO FIT YOUR SPECIFIC BUSINESS NEEDS

ESI offers many additional products that can enhance your business communications experience. Contact your Certified ESI Reseller to learn more!

ESI-LINK.

Multi-site linking across your WAN or the Internet, enables you to view your entire business as a single location.

IP SERVER 900: Specifications

IP Server 900 features	
Account Codes for greater accountability	Yes
Automated Attendant (AA) - six-level, 100-branch	Yes
Automatic Call Distribution (ACD)	Yes
Dedicated Overhead Paging interface	Yes
Enhanced Caller ID with one-touch automatic messaging return	Yes
Fax over e-mail	Yes
Fax over IP	Yes
"Find me/Follow me" forwards calls sequentially to up to five numbers	Yes
Help key for ESI's Verbal User Guide	Yes
Intelligent Call Forwarding™	Yes
Live Call Recording of any conversation or personal "voice memo"	Yes
Live Call Screening allows listening to an incoming message	Yes
Music/Message-on-Hold (MOH)	Yes
Quick Groups™ for one-step moving of voice messages to other in-boxes	Yes
Shared-office Tenanting for up to eight (8) tenants	Yes
SNMP monitoring of system devices via IP	Yes
System management via Web browser UI	Yes
Trunk-to-Trunk Transfer	Yes
Twinning of an IP or digital extension with a second number	Yes
Virtual Answer Key™ for recording customs greetings for select callers	Yes
Analog phones/devices	32
Digital phones/devices	64
IP phones/devices	196
Call-processing ports	264
Central Office (CO) lines	192
T1/PRI Modules	Up to 2
Voice mail channels (up to 140 hours of message storage)	Up to 32
Station/Special-purpose mailboxes	191
Conference ports (16 members/conference)	64
Shared-office tenants	8
ESI API for development	Optional
ESI-Link connects up to 100 compatible ESI systems via broadband	Optional
ESI Presence Management	Optional
ESI Media Management	Optional
ESI Mobile Messaging	Optional
VIP 7 applications	Optional

Certain features are licensing-dependent.
Registered trade names mentioned herein are trademarks of their respective owners.

A HISTORY OF SUCCESS

Estech Systems, Inc. (ESI) delivers high-performance phone systems designed for growing businesses. A premier provider of cloud- and premises-based unified communications solutions, ESI offers uniquely innovative and integrated systems that enable its channel partners to deliver differentiated, intuitive, and affordable VoIP communications. Founded in 1987, ESI has sold more than 300,000 business communications systems through hundreds of certified Resellers. ESI is a privately held corporation with headquarters in Plano, Texas. For more information about ESI and its products, visit www.esi-estech.com.

WWW.ESI-ESTECH.COM